Overview

Cloud vs. Software

There are two versions of Database Mapper:

1. Database Mapper (the cloud version at document.sentryone.com)
2. Database Mapper Software (the on-premises, self-hosted version)

This article walks through the steps to getting started with both products and highlights the small differences along the way.

Summary of installation steps

1. Install the Database Mapper Software web client.
2. Install & configure the Database Mapper Remote Agent and Configuration Tool.
3. Activate your Database Mapper Software license(s) through the SolarWinds License Manager.
   - **Note:** Skip this step if you are using Database Mapper.
4. Sign in to Database Mapper at document.sentryone.com (or your on-premises host server URL for Database Mapper Software).

Step-by-Step Guide

Step 1. Install Database Mapper Software

See the Installing Database Mapper Software article for a complete walk-through of installing the web client for your on-premises solution.

- **Note:** This article also guides you to the next steps to finish the setup for Database Mapper Software.

Step 2. Install & configure the Remote Agent and Configuration Tool

You’ll need to install the Remote Agent and Configuration Tool for both Database Mapper and Database Mapper Software. The remote agent is a service that processes the documentation workload, while the configuration tool allows you to configure new solutions, then upload them to Database Mapper.

Follow the instructions in the Installing the Database Mapper Remote Agent and Configuration Tool article to complete installation and configuration.

Step 3. Activate your license

- **Important:** You do not need to activate a license if you are using the free evaluation trial for Database Mapper. You can proceed to Step 4. Sign in through your browser.

- **Note:** This is only required for Database Mapper Software. You may have opted to complete this activation during a previous step. There’s no need to do it again, unless you have additional licenses to activate or update.

Activate your SolarWinds Database Mapper Software product by completing the following steps:

SolarWinds License Manager
1. Launch the **SolarWinds License Manager** (this was installed with the **Database Mapper Software**).

![SolarWinds License Manager](image)

2. Select **Activate** from the **Action** column on the **SolarWinds Database Mapper Software Evaluation** row.

![License Manager](image)

3. If you have internet access and your activation key from the **SolarWinds Customer Portal**, select the first option, enter your **Activation Key** (and proxy server information, if required), then select **Next**.

![Activate DMR](image)
4. Enter your contact information to register SolarWinds Database Mapper, then select **Next**.

5. Your SolarWinds Database Mapper Software is now licensed and activated, select **Finish** to return to the SolarWinds License Manager.

6. Select **Exit** to close SolarWinds License Manager.

**Success:** Database Mapper is now ready to be launched through your browser.

**Step 4. Sign in through your browser**
Note: If you’re using Database Mapper Software, you’ll go to directly your custom URL as shown in the Installing Database Mapper Software article and use the credentials needed for your domain.

After installing and configuring the remote agent, you can log into Database Mapper by completing the following steps:

1. Open Database Mapper at document.sentryone.com and select the Sign In To Get Started button.

2. Enter your SentryOne account username and password, then select Log In. Note: You must use the local account option. You cannot log in with a Microsoft Account.

Note: If you don’t have a SentryOne username and password, select Create Account to make a new account.
Additional Information: Database Mapper users must be added to your organization as well as the license. For information about user management within Database Mapper, see the Organization Settings article.

What's Next?

Now that you’ve signed in, you’ll notice that things are a bit empty until you configure your first solution. Once you’ve got a solution configured, you’re ready to generate documentation and explore the Solutions Dashboard.

Submitting Feedback

Once you’ve completed the process above and signed into Database Mapper, you can use the smiley face icon along the top navigation bar to provide feedback about your experience:

You can use this as often as you need. We appreciate you taking the time to help us improve our products!